



MEDIA DESIGN

HL Media Website Support Subscription Agreement for Businesses

This Website Support Subscription Agreement ("Agreement") is made effective as of the date the User enrolls in the auto-pay subscription ("Effective Date") and is entered into by and between the User and HL Media Design ("HL Media").

1. Monthly Maintenance Fee

The User agrees to pay an automatic monthly maintenance fee of \$100. This fee will be withdrawn from the account with which the User subscribes on the same day as the date of subscription each month for a duration of 12 consecutive months. Current payment processing will be through PayPal; however, HL Media reserves the right to change payment methods and/or platforms at any time without notice.

Each monthly withdrawal will cover the following month of service. For example, the withdrawal in the month of January will cover services for the month of February. If a withdrawal fails due to insufficient funds or if the payment is denied by the User's bank or financial institution, the User must remit payment within 14 days. Failure to do so without prior communication to HL Media may result in the deactivation of the User's website, at HL Media's discretion.

If the User's website is deactivated due to non-payment, a reactivation fee of \$50 will apply, in addition to any outstanding amounts. The User is responsible for ensuring that withdrawals are processed correctly, and HL Media is not obligated to notify the User of a failed withdrawal. If the User does not complete 12 consecutive months of withdrawals, an early termination fee of up to \$1200 may be assessed.

2. Yearly Renewal

The subscription will automatically renew each year unless terminated by the User. The User may cancel the renewal by providing written notice via email at least 30 days prior to the renewal date. Failure to provide such notice will be deemed an expressed intent to continue services. HL Media shall have no obligation to notify the User of the upcoming annual renewal.

3. Maintenance Requests

For all maintenance requests, the User must contact HL Media at hlmediadesign@yahoo.com, via phone call, text message. HL Media may reach out to the User via phone, email, or social media for clarification on requests. The User acknowledges that significant communication may be required during the initial setup of their website.

4. Agreement Acknowledgment

By subscribing to this service, the User acknowledges and agrees to the terms outlined in this Agreement. If the User wishes to receive a copy of this Agreement, they may request it via email at hlmediadesign@yahoo.com.

5. Agreement Termination

If a User wishes to terminate this Agreement, discontinue auto-pay withdrawals, and cease website support, they must provide written notice to HL Media at least 30 days in advance. Failure to provide such notice may result in an early termination fee of up to \$300.

****Please retain a copy of this agreement for your records.****